



Elcotel Mass Flex ANI Test Program Instructions – Series 5 / 5501

Calling a Group of Payphones for Mass Group Response

PLEASE READ ALL INSTRUCTIONS BEFORE ATTEMPTING THIS PROGRAM.

NOTE: The Mass Flex ANI Test Program requires the use of a timed call home feature. If you have payphone locations that cannot be dialed directly, (behind a PBX, auto dialer, etc.), and they require the ability to call back at a predetermined time of day, **DO NOT** use this program on those payphones. If you make the following changes to those payphones, they will discontinue calling home and you will be required to reset each payphone from the payphone's location to allow it to start calling back again. If you have further questions or need more explanation, please contact our office at 1-877-211-9901.

NOTE: Once you have downloaded the changes below, you **MUST NOT** communicate with the payphones until you know they have called our Mass Flex ANI access number. From the time you download the payphones, you must not contact them during the time the program is in effect since that will restart the call home clock.

Programming Instructions:

1. Globally Change Register and Option files to **activate** Mass Flex Ani Test Program.
2. Download the payphones to **activate** the Mass Flex Ani Test Program.
3. Wait for test to occur.
4. Globally Change the Register and Option files to **deactivate** the Mass Flex ANI Test Program.
5. Download the payphones to **deactivate** the Mass Flex Ani Test Program.

1. Make Changes to Register and Option File to Activate.

- 1a. Enter '**Configuration**'.
- 1b. Select '**Global Change**'.
- 1c. Select payphones to edit. (**NOTE: DO NOT** change phones behind PBX, line share, etc...)
- 1d. In lower section called, '**Enter Changes To Be Made**', '**X**' the box named '**R/O**'.
- 1e. Click '**RegOpt**' to edit registers.

Global Phone Changes

Select Phones to Modify:

Model Type: R94-5 Phone Type: Standard

Rates
 Program
 Priority Parse
 Speed Dial
 Rep/Cards
 Messages
 RD Template
 Password
 Bypass
 Reg + Opts
 Phone Info
 Language 1
 Language 2

View Criteria

[1 phones selected]

Phones Selected		
ANI	Description	Model
(999) 999-9999	Unassigned Site - Undefined Phone	R94-5

Enter Changes to be Made:

Rates
 Pgm
 PP
 Spd
 R/C
 Msgs
 RD Tmp
 Pswd
 Bypass
 R/O
 Lang 1
 Lang 2

Reg/Ops Macros

cboLang1Change

cboLang2Change

- 1f. Change the following register to activate the Mass Flex ANI Test Program:
 1. Click **'Telemetry'**.
Double-click Register **334** and enter your PNM+ computer telephone Number, (if used).
 2. Double-click Register **333** and enter the Mass Flex ANI test number: **18XXXXXXXXX** (replace with the toll free number we provided to you).
 3. Double-click Register **412** and enter **3**.
 4. Double-click Register **437** and enter **1**.
 5. Click **'Call Types'**.
 6. Double-click Register **221** and enter **4**.

Change Series 5/5501 Registers and Options Values

Category Titles

Configuration
Telemetry
Information/Special Pricing
Time of Day Discounts
1+ IXC (InterExchangeCarrier)
0+/- OSP(OperatorSvcProvider)
Alarms
AntiFraud/Answer Detect
Service Desk
Call Types
PAOF

Select the Desired Register

Reg.	Description
218	18 Restricted 1+ calls (Routing to LEC)
219	19 Coin call - Corridor
220	20 Spare
221	21 Call Home (Alarms/SMDR)
222	22 VDC Billing Records Batch Dump
223	23 Reroute for Busy Trunk on 0+
224	24 Service Desk calls
225	25 Spare
226	26 Spare

Enter NPANXXXXXXXX

Reg.	Description	Set to Value
334	Secondary number phone calls to deliver alarms	
333	Primary number phone calls to deliver alarms	18XXXXXXXXXX
412	Number attempts for alarm call home	3
437	Timed call home to PNM Plus	1
221	21 Call Home (Alarms/SMDR)	4

- 1g. Click **'OK'**.
- 1h. Click **'Apply Changes'**.
- 1i. Click **'Yes'**, (if you want to make the changes you just entered).
- 1j. Select when you want the changes to be downloaded from the yellow window that appears.

2. Download Operational Files of Saved Changes to Payphone to Activate the Test.

3. Wait for Test to Occur.

- 3a. Once the download has taken place, a full 24 hours must pass before the call home clock begins to function. Additionally, you must not contact the payphones being tested during the time the program is in effect since that will restart the call home clock.
- 3b. Due to the nature of the Elcotel board, you will need to wait until our 24-hour report is emailed to you to determine how many phones reported to us. If your phones won't call home, they will need to be defaulted to fully clear their RAM. Contact us for more info if you have any questions or concerns.

4. Make Changes to Register and Option File to Deactivate.

- 4a. Enter **'Configuration'**.
- 4b. Select **'Global Change'**.
- 4c. Select payphones to edit.
- 4d. In lower section called, **'Enter Changes To Be Made'**, 'X' the box named **'R/O'**.
- 4e. Click **'RegOpt'** to edit registers.
- 4f. Make the following register changes to deactivate the Mass Flex ANI test:
 1. Click **'Telemetry'**.
 2. In Register **333**, delete the entry or enter your PNM+ computer number, (if used).
 3. In Register **437**, enter **0**.

5. Download Operational Files of Saved Changes to Payphone(s) to Deactivate the Program.

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You have completed the steps to produce a test from your payphones to the Mass Flex ANI Test Number. You will receive an email confirmation of your test call results within 24 hours of all completed tests for the previous 24-hour period.

If you have any questions, or need further assistance, please contact our office at: 1-877-211-9901. Thank you for your interest in our program.