



Protel Instant Flex ANI Test Program Instructions – DA/DD Firmware Calling an Individual Payphone for an Instant Response

PLEASE READ ALL INSTRUCTIONS BEFORE ATTEMPTING THIS PROGRAM.

NOTE: The Instant Flex ANI Test Program requires the use of a timed call home feature. If you have payphone locations that cannot be dialed directly, (behind a PBX, auto dialer, etc.), and they require the ability to call back at a predetermined time of day, **DO NOT** use this program on those payphones. If you make the following changes to those payphones, they will discontinue calling home and you will be required to reset each payphone from the payphone's location to allow it to start calling back again. If you have further questions or need more explanation, please contact our office at 1-877-211-9901.

NOTE: Once you have downloaded the changes below, you **MUST NOT** communicate with the phone until you know the phone has called our Instant Flex ANI access number. From the time you download the payphone, the internal clock on each payphone **must pass midnight** before it will begin the countdown clock to call out to our Instant Flex ANI access number.

Programming Instructions:

1. Create a new Option & Register file to use with the Instant Flex ANI Test Program.
 2. Edit the Site Record of the phone to be tested.
 3. Download the payphone to **activate** the Instant Flex ANI Test Program.
 4. Wait for test to occur.
 5. Change the Site Record back to original to **deactivate** the Instant Flex ANI Test Program.
 6. Download payphone to **deactivate** the Instant Flex ANI Test Program.
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1. Clone a new Option & Register File to Activate.

- 1a. From the Main Menu, select, '[3.] **Edit Options & Registers**'.
- 1b. From the OPT & REGS list, **highlight** the **record** you will clone and press **F4**.
- 1c. Name the new record, '**INST FLEXANI**', set the type for either DA or DD, then **save**.
- 1d. In '**Desc**', type '**Instant Flex ANI Program**'.

- 1e. In 'Access Numbers' section, change the reporting number to: **18XXXXXXXXX**.
(replace with the toll free number that we provided you)

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1-----| EDIT OPTIONS & REGS: INST FLEXANI  TYPE: DD  | Screen 2.3
Mon. Apr 4, 2005                               | 21:23:07
-----|-----|-----|-----|-----|-----|-----|-----|
Desc: INSTANT FLEX ANI PROGRAM
-----|-----|-----|-----|-----|-----|-----|-----|
Access Numbers
Reporting Number: 18XXXXXXXXX
Miscellaneous Number:
Validation Access Number:
PBX Access Number:
-----|-----|-----|-----|-----|-----|-----|-----|
Polling Options
Window Starting Hour: 1      Rings Inside Window: 1
Window Length: 3           Rings Default: 5
-----|-----|-----|-----|-----|-----|-----|-----|
Call Restriction by Time of Day Options
-----|-----|-----|-----|-----|-----|-----|-----|
Call Restrictions by Time of Day      No
First Window Starting Hour:          0
Window Length:                       0
Second Window Starting Hour:         0
-----|-----|-----|-----|-----|-----|-----|-----|
ESC Abort F1 Help F2 Save F6 Print Arrows

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- 1f. In 'Reporting Options' section, change the following:
1. Number of Days Report: **1**
 2. Time of Day Report: **your choice** (a two-digit number in 24-hour format for the hour you want the payphone to call us).

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1-----| EDIT OPTIONS & REGS: INST FLEXANI  TYPE: DD  | Screen 2.3
Mon. Apr 4, 2005                               | 21:26:32
-----|-----|-----|-----|-----|-----|-----|-----|
Call Restrictions by Time of Day      No
First Window Starting Hour:          0
Window Length:                       0
Second Window Starting Hour:         0
Window Length:                       0
Third Window Starting Hour:          0
Window Length:                       0
-----|-----|-----|-----|-----|-----|-----|-----|
Reporting Options
Cash Box Volume: 0      # of Days Before Full: 0
Day of Month Report: 0  Day of Week Report: 0
Number of Days Report: 1  Time of Day Report: 2
Peg Count/Inactivity: 0
-----|-----|-----|-----|-----|-----|-----|-----|
Security Codes
Security Access Code: 0000
-----|-----|-----|-----|-----|-----|-----|-----|
ESC Abort F1 Help F2 Save F6 Print Arrows

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- 1g. In 'Programmable Reporting Flags' section, change the 'Time Report' flag to: YES.

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1-----| EDIT OPTIONS & REGS: INST FLEXANI   TYPE: DD   |----- Screen 2.3
Mon. Apr 4, 2005                                     21:27:21

  Bill CDR Limit Reached {CL}: No           Lower Alarm {LA}: No   U
    Box Missing {BM}: No           Opto-Coupler {OC}: No
    Box Removed {BR}: No           Overage Error {OE}: No
  Call Accounting Error {AE}: No           Peg Count Reached {PC}: No
  Cash Box Emptied (*#1) {E$}: No           Phone Repair (*#3) {PR}: No
    Clock Reset {CR}: No           RAM Error {RE}: No
  Coin Box Amount Error {BE}: No           Relay Collect Failure {RC}: No
    Coin Box Full {$F}: No           Relay Jam {RJ}: No
  Coin Box Volume Error {VE}: No           Relay Refund Failure {RR}: No
  Coin Box Volume Reached {$V}: No         Reset Totalizer Error {TE}: No
    Coin Gate Failure {CG}: No         Silicon Ser # {SN}: No
  Coin Scanner Error {ME}: No           Status Check (*#2) {ST}: No
  Coin Totalizer Error {$E}: No           Time Report {TR}: Yes
    Defective Escrow {DE}: No         Trouble Gone {TG}: No
    Dial Inactivity {DI}: No         Audit CDR Full {NF}: No
    Download Error {EE}: No           Signal Unit Bad {SU}: No
                                       ASIC Clock Failure {AC}: No
                                       CTB rate corrupt XNANP {CB}: No
                                       Temperature Board failure {TB}: No   D

-----| ESC Abort  F1 Help  F2 Save  F6 Print  Arrows |-----

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- 1h. **Save** all changes and **return** to the Main Menu.

2. Edit the Site Record.

- 2a. From the Main Menu, select, '[1.] Edit Site Record'.
 2b. **Choose** the phone site to be edited and press enter.
 2c. **Change Group** to: **FLXANI**. (**Do not** activate this group name in your Auto Poll list.)
 2d. **Change the Options Record**, (you created in step 1), to **INST FLEXANI**.

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1-----| EDIT SITE RECORD - ANI: 8888888888   |----- Screen 2.1
Mon. Apr 4, 2005                                     21:29:31

Group:  FLXANI           Ledger Nr:           Type: DD
Desc:

-----| Updating Control Fields |-----
Costing Record:           Firmware Vers:  DD4318-3369R
Options Record:  INST FLEXANI   Current Vers:  DD4331-0096E
Download file:           Checksum OK?      Y
S&F Costing Rec:         Percent Full:    0
International:           Force Update?    N
  Select:  Authcodes         Download Avail?  Y
Reset Call Acct:  [ ]       Exp. Mem. Avail? N
Deep Housing:  [ ]

-----| Phone Communications |-----
  Trans   Trans   Flag   Total   Last   Amount
  Date    Time    Code   To Date  Collected  In Box
03/30/2004 13:31 No Flags  0.00      0.00      0.00
03/30/2004 12:40 No Flags  0.00      0.00      0.00
03/30/2004 12:36 No Flags  0.00      0.00      0.00
03/30/2004 12:23 No Flags  0.00      0.00      0.00

-----| ESC Abort  F1 Help  F2 Save  F7 Utils  F8 Search  DEL Clear  Up/Dn Arrow |-----

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- 2e. **Save** all changes.

3. Download Saved Changes to the Payphone to Activate the Instant Flex ANI Test.

4. Wait for Test to Occur.

Once the payphone has been downloaded, be sure **not** to contact it with auto or manual polling. Also, the Protel software requires that the payphone pass midnight before the 1-day setting will be active from the Options & Registers File. Based on the time of day and the last two digits of the payphone ANI, the payphone will call our Instant Flex ANI test number sometime during the hour you designated. You will receive an email confirmation of the test results.

5. Make Changes to the Site Record to Deactivate the Instant Flex ANI Test.

- 5a. From Main Menu, select, '[1.] Edit Site Record'.
- 5b. **Choose** the phone site to be re-edited and press enter.
- 5c. **Change** Group back to its original name.
- 5d. **Change** the Options Record back to its original name.
- 5e. **Save** all changes.

6. Download Saved Changes to the Payphone to Deactivate the Program.

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You will need to make changes to the Site Record each time you wish to use our program. You will also be required to download the changes each time you wish to activate and download again to deactivate the program.

You have completed the steps to produce a test from your payphone to the Instant Flex ANI Test Program. You will receive an email confirmation of your test call results within 24 hours. If you have any questions, or need further assistance, please contact our office at: 1-877-211-9901. Thank you for your interest in our program.